



## Colorado PASRR

Thank You for Making the Transition to New Level I and Level II Processes a Success | Register for Upcoming Q&A Session | Review Helpful Reminders and On-Demand Resources

We are now a week past the recent transition of Pre-Admission Screening and Resident Review (**PASRR**) processes to management through state partner, Maximus. The team at the Colorado Department of Health Care Policy & Financing (HCPF) and Maximus would like to share a **sincere note of thanks for your continued support and assistance** throughout this implementation. We look forward to continuing our partnership with you to ensure individuals across the state receive the support and resources they need.

**Continue reading below for a helpful reminder for CMAs, registration details for the remaining post-launch Q&A session, as well as on-demand training and other resources.**

### Colorado PASRR Program >>> Progress Tracker



### REGISTER: Attend Today's Post-Launch Q&A Session

Colorado PASRR stakeholders are encouraged to attend the remaining open-forum **Q&A session**. This optional hour-long session provides an opportunity to ask any remaining questions you have about new PASRR processes. Choose the date(s) that will work best with your schedule.

- [Register: Q&A Session #1 | 11:00 a.m. MT Thursday, July 10, 2025](#)

**Note:** All PASRR stakeholders are encouraged to attend this informative live session. For those unable to join, links to on-demand training videos are linked below and on the [CO PASRR website](#).

## TIP FOR CMAs: Setting Up an AssessmentPro Account



**Attention CMAs:** If you have anyone on your team who still needs to be added as a user in AssessmentPro, contact the Help Desk at: [COPASRR@maximus.com](mailto:COPASRR@maximus.com) or 833.588.7787. Information will need to be provided for each newly requested system user, including:

- Full name
- Title
- Facility
- Email address
- Phone number
- Desired AssessmentPro user role



## TOOLKIT: Review On-Demand Trainings + Program Guides

If you were unable to attend the recent program training sessions, or would like a refresher on the topics presented, **use the links below to review the informative presentation materials.**

- On-Demand Learning - Case Management Agencies (CMAs) Only – Training and Registration: [Project Overview | Video – 52:33 mins](#)
- On-Demand Learning – Hospitals/NFs Training and Registration: [Project Overview | Video – 57:34 mins](#)
- On-Demand Learning Session 1: [Intro to Maximus and AssessmentPro | Slides](#)
- On-Demand Learning Session 2: [PASRR Foundations | Video - 61:39 mins](#)
- On-Demand Learning Session 2: [PASRR Foundations | Guide](#)

The system training videos below are password protected. To access these files, please contact the CO PASRR Help Desk and share your name and facility name: [COPASRR@maximus.com](mailto:COPASRR@maximus.com) or 833.588.7787.

- On-Demand Learning Session 3: [AssessmentPro Walkthrough | Video – 60:12 mins](#)
- On-Demand Learning Session 4: [All About Level I and PathTracker | Video - 93:06 mins](#)
- On-Demand Learning Session 5: [Program Refresher – Pre-Transition Walkthrough of AssessmentPro and PASRR Processes | Slides and Video – 61:49 mins](#)
- [CO PASRR – Provider Training Checklist](#)

Several provider resources have also been developed to support your team. Check

back often to the CO PASRR website for access to other guides, important announcements or other timely program updates:

<https://www.copasrr.maximusclinicalservices.com>.

- [Download: Frequently Asked Questions \(FAQs\)](#)
- [Download: PASRR Glossary of Common Terms](#)
- [Download: PASRR Process Overview](#)

## CONTACT: Maximus - Colorado PASRR Help Desk



### **Do you have questions on Colorado PASRR policy or procedures?**

The Maximus – Colorado PASRR Help Desk team is available to assist you by email and phone with any questions about the program or specific referrals and assessments.

- Email: [COPASRR@maximus.com](mailto:COPASRR@maximus.com)
  - Phone: 833.588.7787
  - Colorado PASRR Tools and Resources Site:  
<https://www.copasrr.maximusclinicalservices.com>
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